

## Appendix 5: Representations from one Interested Parties in support of the Application

Representation from local resident at Yealm Grove, Shiphay, TQ2 7NH:

Ref: Devon Dimpling Review of premises licence

Dear Sir/Madam

Just to be fair, my family have been neighbours of the Devon Dimpling for about 40 years (I moved in to Yealm Grove 10 years ago when my Mother passed away). Until a few years ago there were no problems with excessive noise, then the outside area became extremely noisy late at night, in the new beer garden.

I attended the first licence review meeting in 2023 when it was decided the beer garden would close at 10:30 PM I believe.

I want to be clear, I have no wish for The Dimpling to close its licence, only for the agreement to reduce noise to be honoured. It seems that the noise late at night has also moved to the car park, groups of people feeling the need to scream and shout whilst leaving the pub, some-times at midnight, this at times goes on for 15-20 minutes, people just standing around.

No-one wants to stop people enjoying themselves you expect some noise living near a pub, but surely staff & management have enough training to diplomatically ask customers to keep the noise down, other pubs don't appear to have a problem, I speak as some-one who spent many years working in hospitality, in Torbay pubs and clubs. (good relationships with neighbours matter)

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As a customer I spent many evenings with friends & family having a meal, or meeting up for a drink, playing darts, local golfers would come into the pub for meals. Customers would raise money for charity holding sporting events. I am not a grumpy old person wanting to ruin the local pub, I am some-one who has enjoyed spending years as a customer and been sad that it has ~~declined~~ gone downhill so much. Hopefully this problem can be resolved to everyone's satisfaction!

Yours sincerely